Terms and Conditions

1. **Payment terms:** Payment terms are specified for each account individually – contact the MazWell office for clarification if unsure.

   Where the work/services extend over more than one invoice period, each invoice raised shall be deemed to be a separate contract and the Client shall pay in full the amount payable under the invoice raised, notwithstanding any rights which the Client may claim in respect of any other services under any other contract between the parties.

2. **Price and specification:** We reserve the right to change prices or specifications without prior notice. All features, content, specifications and prices of products and services described or depicted on this website are subject to change at any time without any notice.

3. **Availability:** We will endeavour to maintain adequate stock levels but items are subject to availability.

4. **Prices:** The prices shown on our website are excluding VAT (at the prevailing rate – 20% at 09/2018). Delivery is subject to the size of the order and may change for Scottish Highland or areas only accessible over a body of water.

5. **Retention of Title:** Title in goods supplied will be retained until all sums due to the company have been paid.

6. **Delivery:** Orders received before 12 (midday) are despatched the same day. We always aim for next working day delivery on parcel deliveries, pallet deliveries are 2-day unless otherwise requested, but we cannot be held responsible for incidents out of our control.

7. **Non-Delivery:** In the unlikely event that you do not receive the goods within three working days of placing your order please contact us immediately. All of our deliveries are tracked.

8. **Short delivery or damage:** Must be notified within seven (7) days of receipt.

9. **Returns:** We reserve the right to make a re-stocking charge if items are incorrectly ordered by customers and returned to us. The customer will be responsible for paying the return shipping costs.

10. **Jurisdiction and applicable law:** These conditions and any account or contract to which they apply, shall be governed by English law and disputes arising out of any such act or contract shall be within the exclusive jurisdiction of the English Courts.

We accept the following credit cards:

VISA/MASTERCARD
MAESTRO
SWITCH

E & OE